



EDAC Inc.
161 Alden Road, Units 7 & 8,
Markham, Ontario, L3R 3W7
Canada

Jim Heaton
Vox ISM Inc.
36 Glengowan Road
Toronto, ON

Reference Letter

October 12, 2016

Shop9000, a division of Vox ISM Inc. has supported EDAC Inc. for many years for all of our manufacturing software needs. Over the years, the Shop9000 team has been experienced, strong technically, and responsive to all of our Visual Manufacturing requirements. Shop9000 has been there when we have needed assistance.

Most recently, VOX ISM supported EDAC with an ERP migration from Visual Manufacturing to Microsoft Dynamics NAV. and the outcome was extremely positive. We are happy to announce that we went live on Dynamics NAV2016 on October 5th, 2016 and looking forward to managing our business with a more modern, easy-to-use ERP system. Vox ISM also trained EDAC employees and implemented excellent reporting tools.

EDAC now has better visibility of inventory, improved customer service, improved purchasing processes, and quality parts being shipped on time. The software is proving to be the key platform that we expected; it enables us to share information rapidly and was configurable for our company's unique needs. The Vox staff worked well with us and helped us achieve our targets for the project.

We would like to thank Jim and his team at Vox ISM, especially Shawn Caskie who was most instrumental in the successful implementation of this project. My staff have appreciated Shawn's capable assistance.

About EDAC Inc.:

EDAC is a Canadian success story. Established in 1966, EDAC became a world leader in the Card Edge and Rack & Panel industry. Many of our legacy designs are still in use today though over the years, we've expanded our line to include one of the widest ranges of interconnect solutions in the world.

Headquartered in Markham, Ontario, EDAC now has design and customer service centers worldwide, manufacturing facilities in China, and customer logistics centers in Canada, United States, UK, Taiwan and Hong Kong.

Sincerely,

A handwritten signature in black ink that reads 'Bruce Hynds'. The signature is written in a cursive style.

Bruce Hynds
Vice President, Finance