



August 25, 2014

Jim Heaton
Vox ISM
Toronto, Ontario

Jim,

Microsoft Dynamics NAV has been an innovative, flexible solution that was fast to configure and deploy, easy to use, and provided forward-looking insights to help drive our business growth.

Essex Topcrop is one of Ontario's largest distributors of pet products and has served the independent pet specialty market's since 1963. Topcrop also produces a family of exclusive food products for small animals as well as wild and domestic birds.

Microsoft Dynamics NAV is more than just ERP, it starts with a combination of business intelligence, collaboration, and communication tools embedded across your core business processes. Microsoft Dynamics NAV role tailored screens has given us the information we need at our fingertips.

Thank you to the Vox ISM team for the many years of excellent software support.

Sincerely,

A handwritten signature in black ink that reads "Rosalie Hebert".

Rosalie Hebert
Controller
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