



May 2014

Mr. Jim Heaton
Vox ISM
36 Glengowan Road
Toronto, ON

Dear Jim,

This is a short note to let you know that Microsoft NAV, CRM and the Vox Food Manufacturing and Distribution Vertical Accelerator are installed and running at Toppits. The software is proving to be the key platform that we expected; it enables us to share information rapidly and was configurable for our company's unique needs. This project was delivered on-time and within budget.

About Toppits:

For more than a century, food has been our passion. It's what has driven us to develop unique and innovative concepts, to source only the highest quality products, and to build strong relationships with suppliers who share our values. From humble beginnings selling dry goods in South Africa in 1899, Toppits has changed and expanded significantly over the years. Today, we are an importer and supplier of frozen foods to the Canadian foodservice, retail and manufacturing industries, specializing in seafood. Now a fourth-generation family business, Toppits is committed to sharing our knowledge through education, and strives to instill in our partners the same enthusiasm for food that we have.

What we like best about NAV and Vox:

1. Vox provided a broad range of experienced staff to support this project – it included specialists in finance, manufacturing, data, IT, business intelligence and project coordination. The staff worked well with us and helped us achieve our targets for the project.
2. Your project team of Evelyn and Simon displayed great knowledge of NAV and really helped drive this implementation; they quickly guided us through many aspects of the implementation. It was a pleasure to work with them.
3. Finally, the flexibility of the system was very impressive. We now have a platform tailored to our needs. We can build on this platform to provide increased excellence in the way we manage the business and support Toppits, our customers and vendors.

Thanks again to you and your team for your help in the successful ERP implementation at Toppits.

Sincerely,

A handwritten signature in blue ink, appearing to read "Beth Crawford".

Beth Crawford, FCPA, FCMA
Controller

Toppits Foods Ltd.

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