



DECOR GRATES INCORPORATED

60 Travail Road, Markham, Ontario, L3S 3J1

PHONE (647) 777-3544 – (800) 903-9036

FAX (647) 777-3545 – (800) 362-0923

Web Site: www.decorgrates.com

October 9, 2014

Jim Heaton
Vox ISM
Toronto, Ontario

Jim,

Microsoft Dynamics NAV has been an innovative, flexible solution that was fast to configure and deploy, easy to use, and provided forward-looking insights to help drive our business growth.

Decor Grates is a manufacturer and distributor of decorative floor registers, wall registers, baseboard registers and cold air returns. We are the world leader in this category and actually created the category in 1983.

Dynamics is easy to use and integrates well with other Microsoft products. Microsoft Dynamics NAV role tailored screens has given us the information we need at our fingertips. This easy access to information and the reliability and accuracy of that information gives NAV a huge advantage versus other ERP systems we've employed in the past.

Thank you to the Vox ISM team for the many years of excellent software support.

Best regards,

Owen Carroll, CFO
Decor Grates Incorporated